

Meeting:	Adults and wellbeing scrutiny committee
Meeting date:	Wednesday 16 May 2018
Title of report:	Adult Social Care Local Account 2017 - DRAFT
Report by:	Director for adults and wellbeing

Classification

Open

Decision type

This is not an executive decision

Wards affected

(All Wards);

Purpose and summary

To review the draft Adult Social Care Local Account 2017 and supporting key performance presentation to enable the committee to make recommendations to the executive about the discharge of any functions which are the responsibility of the executive.

Recommendation(s)

That:

- (a) the performance of adult social care services be reviewed and the committee determine any recommendations it wishes to make to the executive to consider in order to secure further improvement; and**
- (b) any other information which the committee would recommend be included in the local account to improve communication of performance be identified..**

Alternative options

1. There are no alternative options as this is an opportunity for scrutiny to review and challenge the performance.

Key considerations

2. The draft local account (appendix 1) and supporting performance presentation (appendix 2) offers details about how adults and wellbeing supports Herefordshire residents to enable them to live healthy, independent lives at home for as long as possible.
3. It also provides information about our services which help people to stay healthy and well, services that support some of the most vulnerable clients in the community, some of the things that we achieved over the past year, what we spend our money on and some of the things we plan to do during the next year.
4. The purpose of a local account is to communicate with and promote accountability to the local community and to support benchmarking, peer review and sector led improvement.
 - a. The structure of the report is based on the national performance framework (Adults Social Care Outcome Framework) established by the Department of Health.
 - b. The 2017 Local Account focuses on a continued approach being embraced across adult social care. This focuses on strengthening supportive communities and building on individual's strengths and assets.
 - c. The report highlights outcomes from the annual survey where improvements can be seen in many areas such as increased quality of life for clients cared for by social care services. In addition to the quality of life indicator there are improvements in the following areas with people reporting that:
 - i. They had as much social care contact as wanted
 - ii. They felt safe
 - iii. The services they receive make them feel safe
 - iv. They were satisfied with care and support received
5. Publication of the local account is not a statutory requirement. It is therefore possible to change the content and presentation of the report, although the draft complies with best practice guidance which enables service users, providers, partners and staff to understand the effectiveness of work and the future strategy for the adults and wellbeing directorate. The committee is invited to review the draft and determine any recommendations to improve the clarity or content of the draft local account.

Community impact

6. Delivering the corporate plan is key to the council achieving the positive impact it wishes to make across Herefordshire and all of its communities; effective adult social care services in particular and health and wellbeing services more generally contribute to achieving the corporate plan; specifically in respect of the priority to 'enable residents to live safe, healthy and independent lives'. The services provided also contribute to the Health and Wellbeing strategy.
7. In accordance with the adopted code of corporate governance, Herefordshire Council must ensure that it has an effective performance management system that facilitates effective and efficient delivery of planned services. The council is committed to promoting a positive working culture that accepts, and encourages constructive challenge, and recognises that

a culture and structure for scrutiny are key elements for accountable decision making, policy development, and review.

8. The process of producing the Local Account is an important element in ensuring councils with responsibility for adult social care make themselves accountable to their local communities.
9. The common theme throughout the report emphasises the central role of self-care and communities in ensuring that people can live well within their communities and when required, communities are able to respond.
10. Addressing the issues highlighted in the report has the potential to positively impact on the health and wellbeing of the adult population of Herefordshire.

Equality duty

11. The Local Account identifies how we support our vulnerable people with a range of tailored services
12. Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:

A public authority must, in the exercise of its functions, have due regard to the need to -
 - (a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
 - (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
 - (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
13. The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations, and demonstrate that we are paying 'due regard' in our decision making in the design of policies and in the delivery of services. As this report is providing an update on performance we do not believe that it will have an impact on our equality duty.

Resource implications

14. There are no direct resource implications from the recommendations. The resource implications of any recommendations the committee may determine will be taken into account by the executive when considering its response

Legal implications

15. The Care Act statutory guidance encourages councils to use Local Accounts as a way to report progress against their strategies for care and support, and to review these with stakeholders
16. There are no legal implications

Risk management

Risk / opportunity	Mitigation
<p>The local account presents an opportunity to promote the work undertaken during the period</p> <p>The local account aims to be balanced and open, providing useful information describing what we did over the past year to support local people and how we plan to build on this in the coming 12 months.</p>	

Consultees

17. None

Appendices

Appendix 1 – DRAFT Local Account 2017

Appendix 2 – supporting key performance presentation

Background papers

18. None